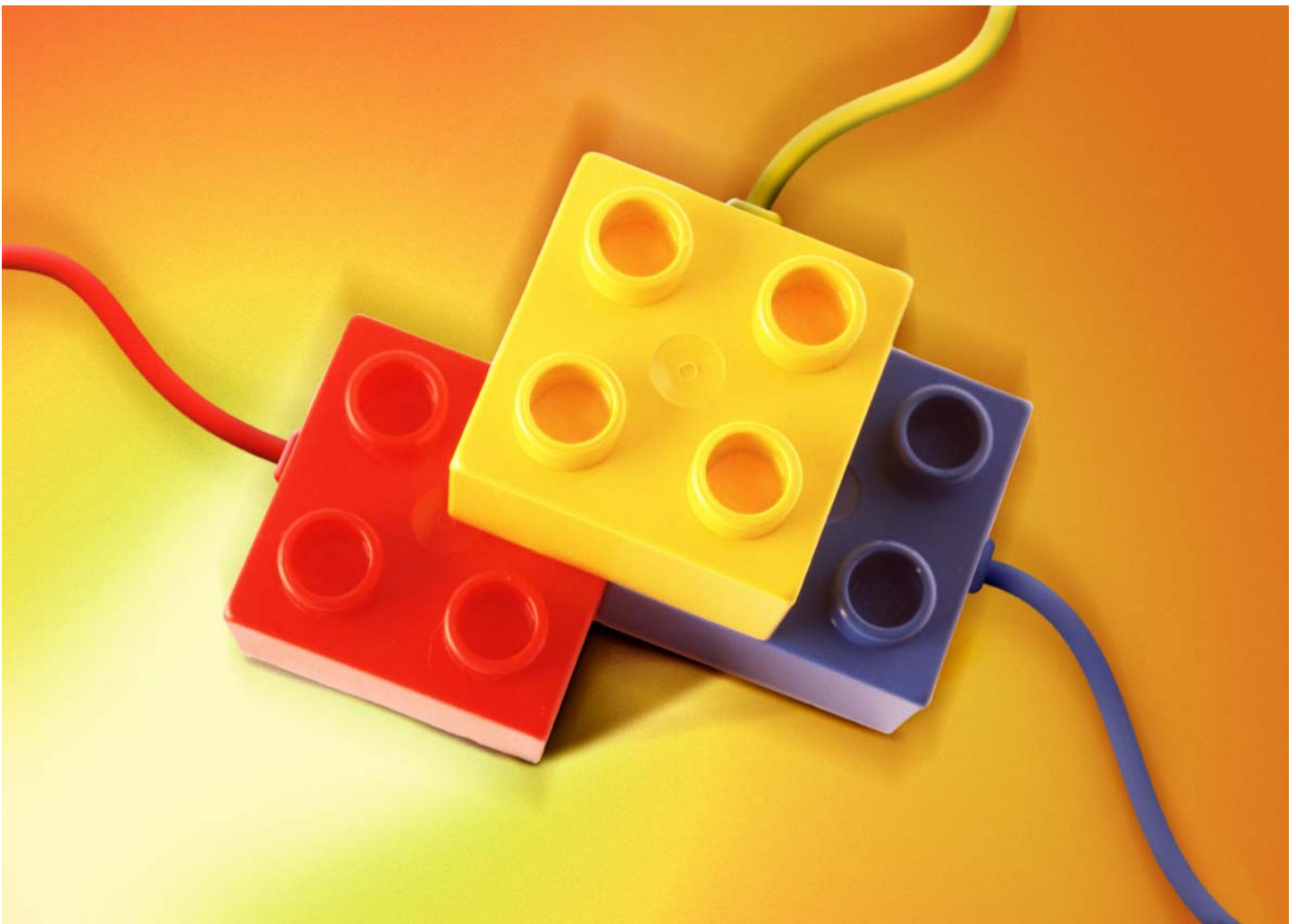


# **Open Access Communications Building Blocks**



***The Foundation of Innovation***

# Innovative communications solutions start with Open Access

**W**hat do you need to do to succeed in today's competitive communications environment?

Develop and deploy media servers? Introduce breakthrough video applications? Create unified communications solutions? Build PSTN- and IP-enabled CRM and business communications apps? Launch network services like conferencing, caller entertainment, and voice portals?

You need Open Access™ building blocks from NMS Communications, which serve as the foundation for innovative communications solutions around the world. For more than 20 years, we've helped equipment manufacturers and application developers like you make the most of technology breakthroughs such as IP conferencing, wireless video, speech-activated services, wireless entertainment, and more.

Open Access standards-based hardware and software products give you the power to reduce time-to-market and lower the cost of development. These versatile building blocks feature circuit, packet, and wireless connectivity. Plus they deliver the processing power and scalability you need to support a wide array of enhanced communications services.

Only Open Access provides you with complete, standards-based solution for building your business — combined with solid technology and industry partnerships and a world-class supply chain, all backed by the best technical support in the industry.



**With Open Access you decide the package that's right for your needs: enabling technology or complete system.**

## Develop applications and services that attract customers and boost the bottom line

**Open Access building blocks are already powering a wide range of voice and data solutions. For example:**

- **Media Servers.** Open Access products simplify the deployment of TDM and IP media servers, dramatically reducing time-to-market. NMS offerings support media-intensive applications like IVR functions with simultaneous message play/record, DTMF tone handling, conferencing, fax, text-to-speech, and speech recognition with full barge-in capabilities.
- **Video Communications.** Now that mobile technology includes support for multimedia capabilities, a wide range of revolutionary new applications is possible. Driving these innovative services is live and streaming video content. NMS offers you the leading-edge solutions you need to deliver multimedia services in today's and tomorrow's networks.
- **Voice Security.** With the emergence of applications like homeland security, fraud protection, and quality of customer service monitoring, voice surveillance and monitoring have become increasingly important in telecommunications networks. Open Access products have key voice security capabilities for developers in both circuit-switched and more challenging packet environments. Our solutions provide the ability to perform call recording, silent monitoring, and coaching through both PSTN and IP interfaces.
- **Messaging Solutions.** From simple voicemail to highly sophisticated unified communications that empower users to collaborate using real- and non-real-time information and processes, Open Access delivers. Developers can quickly integrate new technologies into existing applications. And it's the foundation for innovative new messaging services including multimedia messaging service (MMS) and video mail applications.
- **CRM and Business Communications.** Our products are at the foundation of IP-enabled and traditional PSTN CRM and business communications. NMS products provide call control, voice processing, and switching services, as well as fax, speech recognition, and conferencing at the individual port level.
- **Network Services.** NMS provides powerful building blocks for carrier-grade network service applications like conferencing, directory assistance, announcements, prepaid calling, Internet call waiting, network call routing, caller entertainment, and voice portals.

**Open Access Products: The platform of choice for developers worldwide**

Open Access provides a powerful, easy-to-use development environment for creating advanced communications applications — regardless of computing platform or operating system. So applications you write for one platform work on all platforms. Our flexible, scalable hardware and software products are optimized for global networks and telecom environments — for both enterprise-class and carriergrade solutions.

Open Access products offer all the functionality you need in a modular framework: powerful media processing capabilities for voice, mixed media, and video; call and session control; scripting services; switching, event and error handling; and system management.

You can create customized, one-of-a-kind services, delivered in the timeframe you choose, using the features and technologies you require — all without needing to become a technology expert.

**Partnerships: Reduce your time to market.**

The communications industry is fueled by technology and subject to continuous change and innovation. That's why NMS has formed strong technology, integration, and industry partnerships with the leaders in telecommunications. We're highly

active in professional associations and a primary proponent of industry standards. NMS leverages the entire telecom ecosystem to make sure you have ready access to the latest breakthroughs. And that they'll work with your network now and in the future.

**Supply Chain Management: What you need, when you need it.**

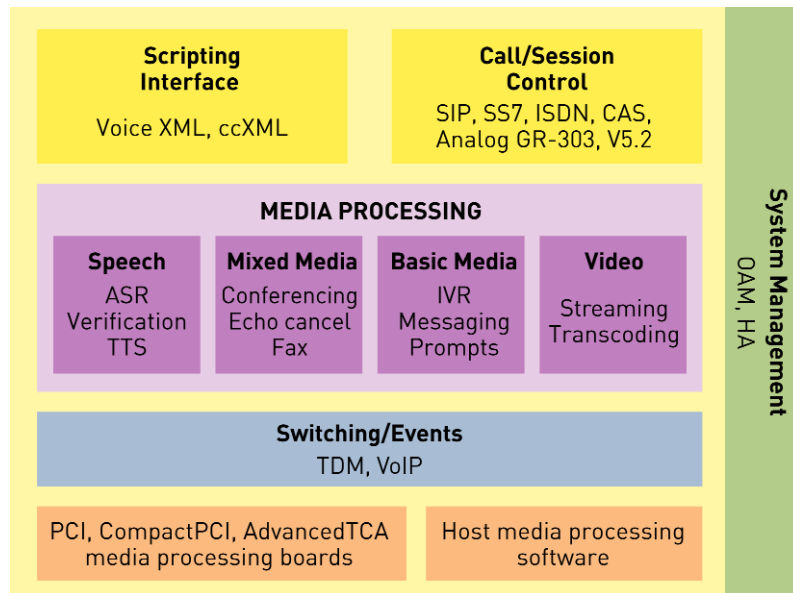
When you're under pressure to develop revenue-generating communications solutions, you don't need delays or excuses.

NMS is a partner you can count on for reliable, predictable delivery of communication building blocks. Thanks to our web-based, real-time order status, you have instant access to all the information you need to plan your workload and make the most of your resources.

**Service and Support: Everything you need to succeed.**

We're with you at every stage — from evaluation and design to development and deployment. Our seasoned technical experts deliver design and configuration

guidance, in-depth technical training, logistics support, and more. You get direct access to NMS engineers — by web, phone, fax, or in-person — for fast, professional problem resolution. And we offer full product and technical support around the world and around the clock.



NMS products are extremely flexible and scalable for enterprise and network environments.

**OPEN ACCESS PRODUCT FAMILIES**

Open Access provides developers accessibility at any point — enabling technology, modular application platforms, or complete systems.

Enabling Technology		Systems
<p><b>SOFTWARE</b></p> <ul style="list-style-type: none"> <li>• PacketMedia™ HMP</li> <li>• Natural Access™</li> <li>• Fusion™</li> <li>• SS7</li> </ul>	<p><b>HARDWARE</b></p> <ul style="list-style-type: none"> <li>• SIP</li> <li>• Universal Speech Access</li> <li>• Video Access</li> </ul>	<ul style="list-style-type: none"> <li>• Vision GW</li> <li>• Vision TR</li> <li>• Vision Portal</li> </ul>

## About NMS Communications

For more than 20 years, NMS Communications has helped customers increase revenue and boost ROI by rapidly deploying new, revenue-ready products and services.

In fact, all major communication equipment providers and solution developers rely on NMS for essential technologies. These customers leverage NMS' expertise in a wide range of communications technologies, such as IP media servers, wireless video, and speech applications infrastructure. Many NMS customers also take advantage of the support services at NMS to optimize designs and further compress development cycles — while minimizing risks, meeting cost goals, and focusing in-house engineering resources.

NMS draws on broad and deep telecom experience, strong working relationships with strategic application, integration, and technology partners, and a rich heritage of technology leadership to deliver value to our customers.

It's no wonder telecom service provider and equipment manufacturers around the world trust NMS technology. Our technology has enabled innovations that have advanced the growth of the communications industry. They include interactive voice response systems, mobile workgroup communications, noise-free calls in loud environments, personalized mobile entertainment, unified communications, device-independent audio/video conferencing, mobile video services, and more.

NMS is headquartered in Framingham, Massachusetts, with offices around the world and products deployed in over 90 countries.

Go to [www.NMScommunications.com](http://www.NMScommunications.com) or call us at +1 508-271-1000 or 1 800-533-6120 and say "Sales."



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NMS also has offices throughout North America, Europe, and Asia. Visit the NMS web site for a complete listing.

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### NMS CHANNEL PARTNERS:

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**Integrys Ltd.**  
<http://www.integrys.com>

**Adtech Solutions**  
<http://www.adtech.net>

**Crystal Group Inc.**  
<http://www.crystalpc.com>

**GNP Computers World Headquarters**  
<http://www.gnp.com>

**Suntron Systems**  
<http://www.trilogicsystems.com>

#### Latin America

**Ecil Informática Ind. E Com. Ltda**  
<http://www.ecilinformatica.com.br>

**Nekotec Electronics**  
<http://www.nekotec.com>

#### Europe

**Avnet Applied Computing Solutions**  
<http://www.acs.avnet.com/europe/home/>

**Opencode Ltd.**  
<http://www.opencode.com>

**GANYMED Computer GmbH**  
<http://www.ganymed.com>

**TEC**  
<http://www.tec.nu>

#### Asia

China

**Beijing Linkhead Information Technology Co., Ltd.**  
<http://www.linkhead.com>

**Cyberpower (China) Co., Ltd.**  
<http://www.szfounder.net>

Greater China

**S.A.S Group**  
<http://www.sasdragon.com.hk>

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**BridgeComm Corporation**  
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<http://www.tdisys.com>

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